

LOGIN INSTRUCTIONS

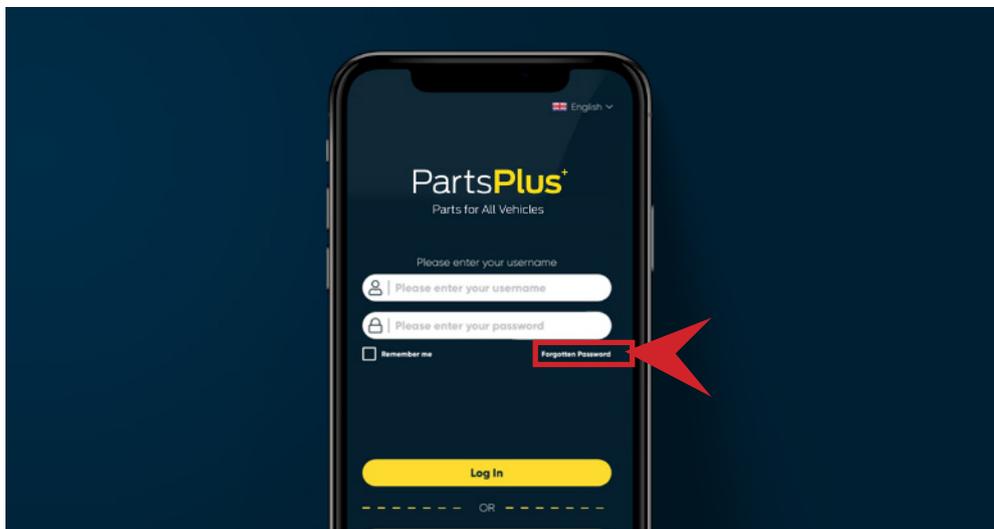
ACCESS AS A PRIMARY USER

FOR INTERNAL USE ONLY

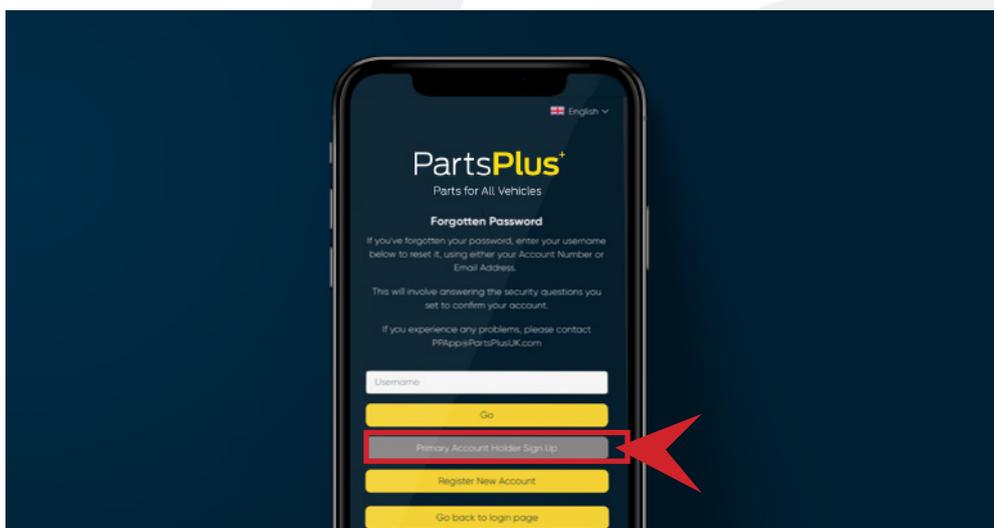
HOW TO LOGIN AS A PRIMARY USER

Once you have downloaded the App, you are ready to log in, with the below instructions:

1. Open the App and select **“Forgotten Password”**



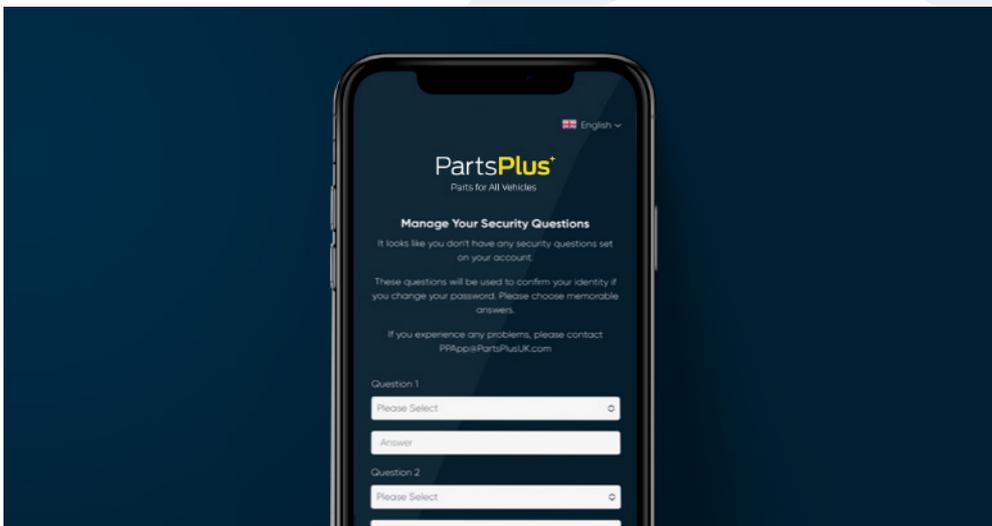
2. Click **“Primary Account Holder Sign Up”**



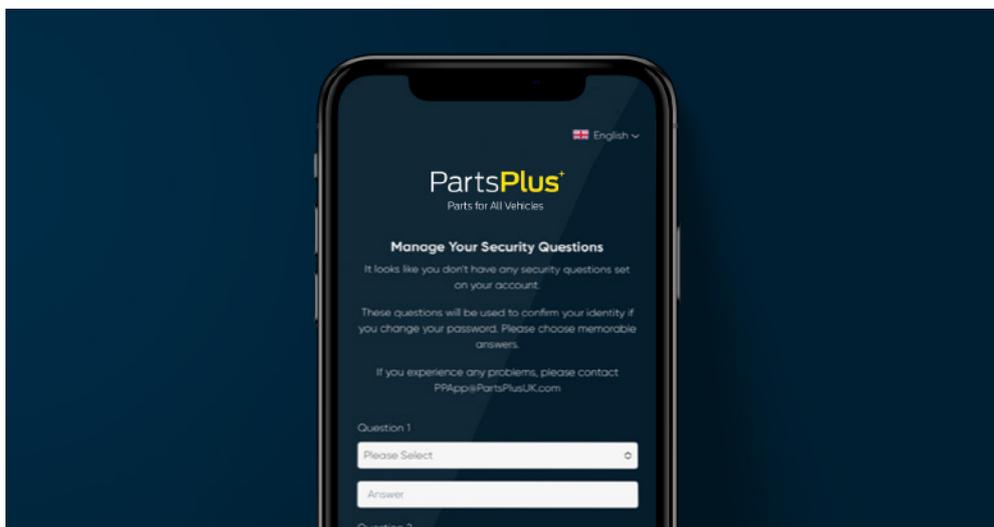
3. Enter your **Account Number** in the top box and your Email Address in the bottom Box and click “Go”. Please use the Email Address which is registered the Account



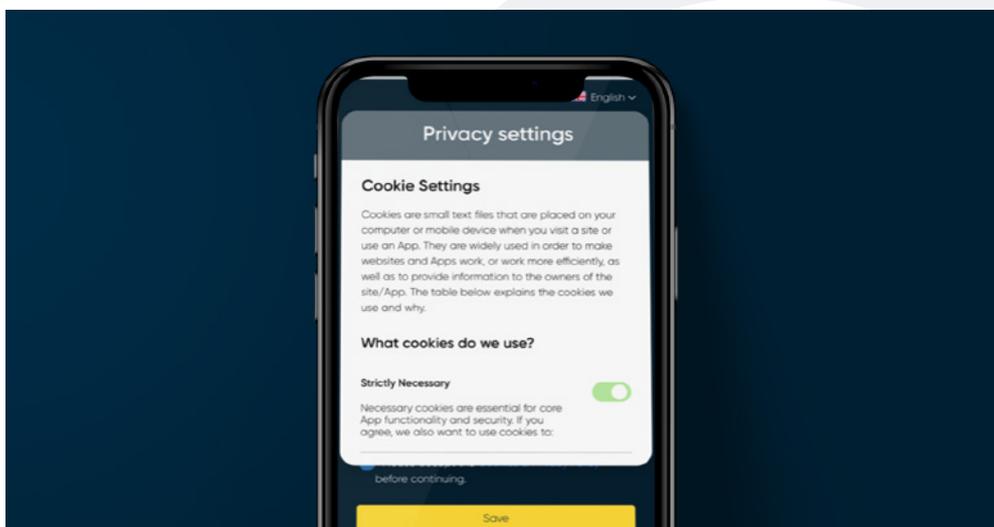
4. Next, set up some **security questions**, in case you forget your password in the future. You will need to select 3 security questions and hit “Go”



5. You will then need to **create a password**, make sure it includes at least: **1 symbol, 1 number, 1 upper and lowercase letter, and must be between 8-50 characters**



6. Tick to accept our Cookies and Privacy Policy



7. Now that you have set your password, select either of the two options, depending on what type of phone you have, and the App will open up

