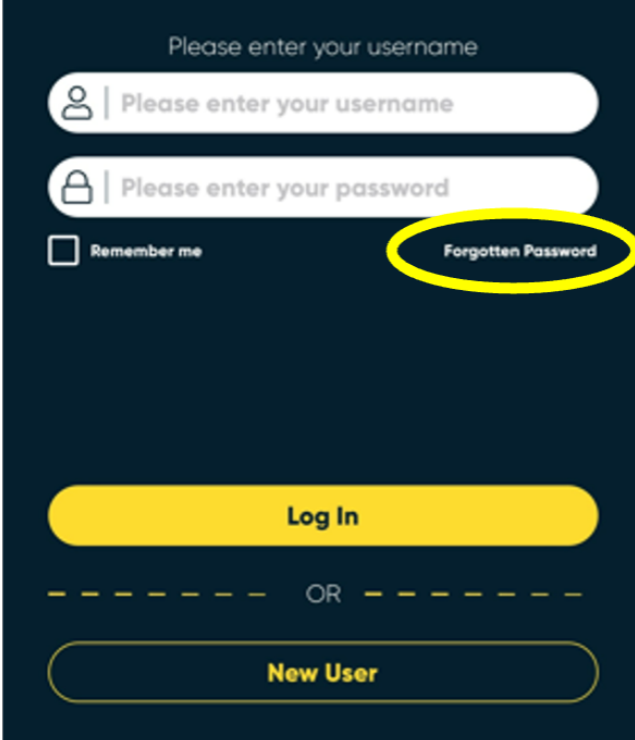


Once you have downloaded the App, you are ready to log in, with the below instructions:

1. Open the App and select **“Forgotten Password”**



Please enter your username

Please enter your username

Please enter your password

Remember me

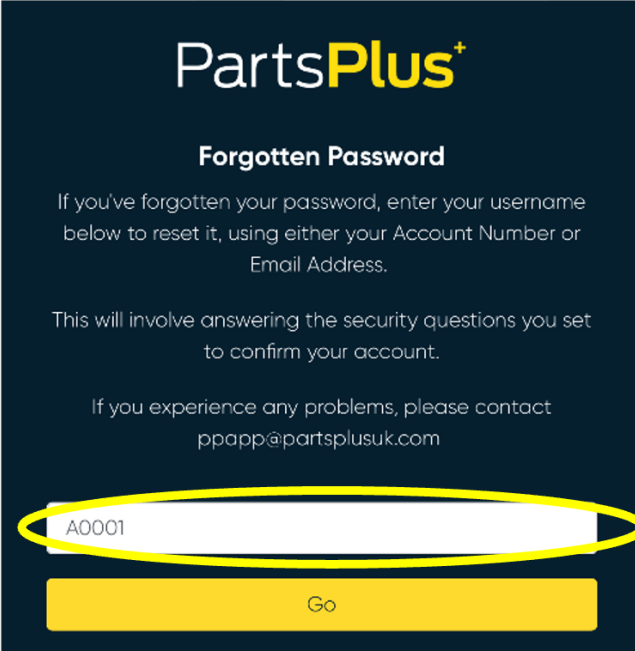
Forgotten Password

Log In

OR

New User

2. Enter your **Account number** and hit “Go”



PartsPlus<sup>+</sup>

**Forgotten Password**

If you've forgotten your password, enter your username below to reset it, using either your Account Number or Email Address.

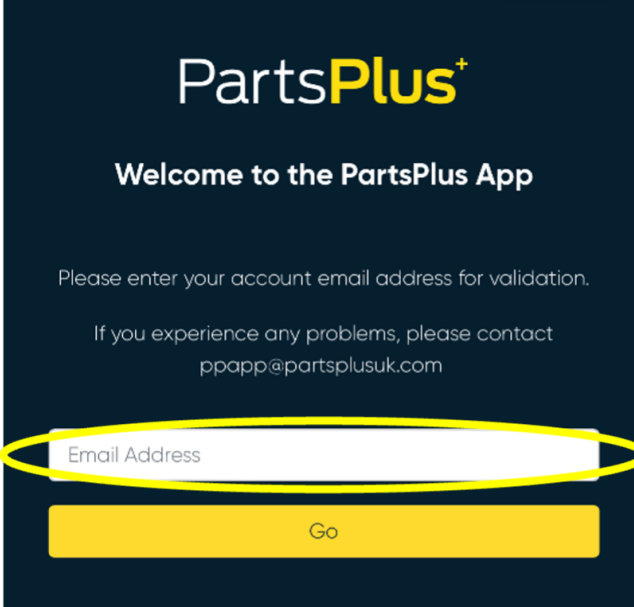
This will involve answering the security questions you set to confirm your account.

If you experience any problems, please contact  
ppapp@partsplusuk.com

A0001

Go

3. Enter your **Email Address** and click “Go”. Please use the Email Address in which you received these instructions



PartsPlus<sup>+</sup>

**Welcome to the PartsPlus App**

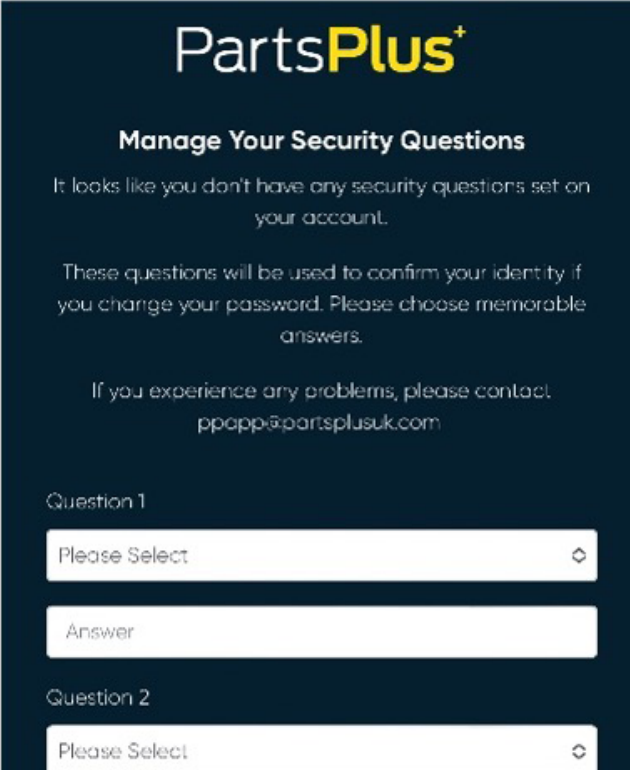
Please enter your account email address for validation.

If you experience any problems, please contact  
ppapp@partsplusuk.com

Email Address

Go

4. Next, set up some **security questions**, in case you forget your password in the future. You will need to select 3 security questions and hit “Go”



PartsPlus<sup>+</sup>

**Manage Your Security Questions**

It looks like you don't have any security questions set on your account.

These questions will be used to confirm your identity if you change your password. Please choose memorable answers.

If you experience any problems, please contact  
ppapp@partsplusuk.com

Question 1

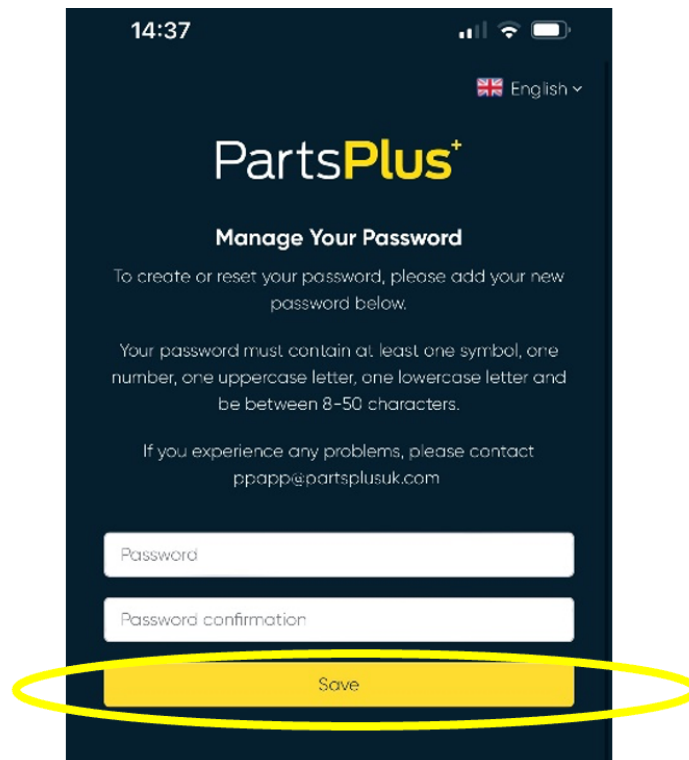
Please Select

Answer

Question 2

Please Select

5. You will then need to **create a password**, make sure it includes at least: **1 symbol, 1 number, 1 upper and lowercase letter, and must be between 8-50 characters**



14:37

English

## PartsPlus<sup>+</sup>

### Manage Your Password

To create or reset your password, please add your new password below.

Your password must contain at least one symbol, one number, one uppercase letter, one lowercase letter and be between 8-50 characters.

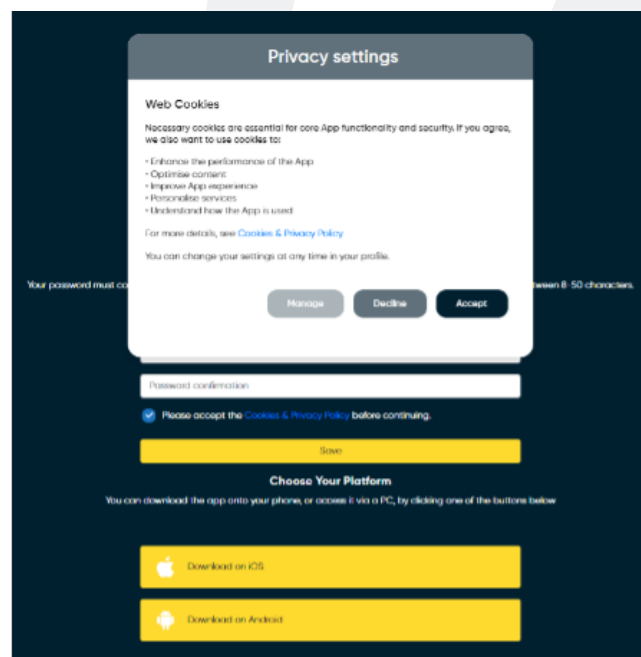
If you experience any problems, please contact [ppappi@partsplusuk.com](mailto:ppappi@partsplusuk.com)

Password

Password confirmation

Save

6. Tick to accept our Cookies and Privacy Policy



### Privacy settings

#### Web Cookies

Necessary cookies are essential for core App functionality and security. If you agree, we also want to use cookies to:

- Enhance the performance of the App
- Optimise content
- Improve App experience
- Personalise services
- Understand how the App is used

For more details, see [Cookies & Privacy Policy](#)

You can change your settings at any time in your profile.

Manage Decline Accept

Please accept the Cookies & Privacy Policy before continuing.

Save

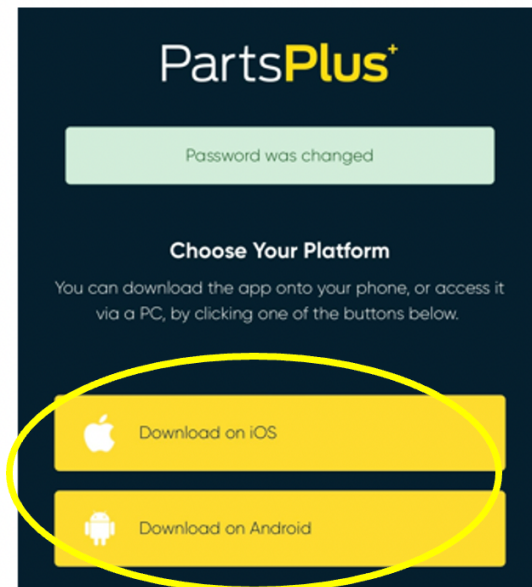
#### Choose Your Platform

You can download the app onto your phone, or access it via a PC, by clicking one of the buttons below

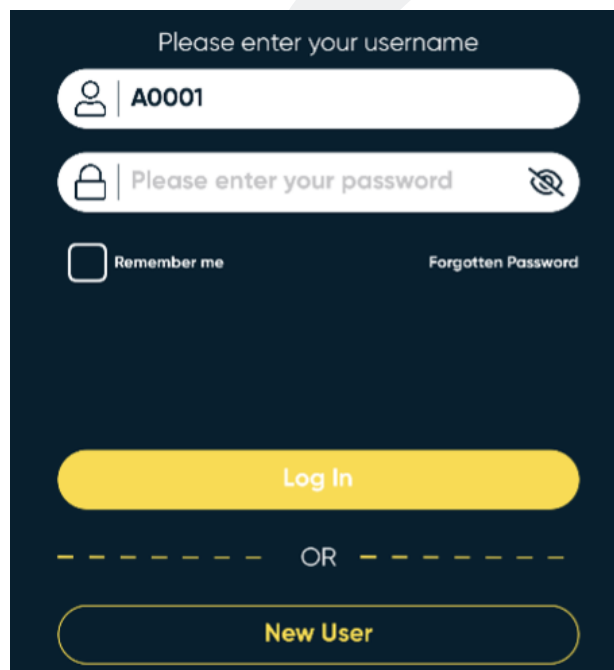
Download on iOS

Download on Android

7. Now that you have set your password, select either of the two options, depending on what type of phone you have, and the App will open up



8. **You are now ready to log in**, enter your Username and Password, click “**Remember me**” and then “**Log in**”



**If you have any issues logging into the App, please email [PPApp@partsplusuk.com](mailto:PPApp@partsplusuk.com)**