

TOYOTA TRADE PARTS CLUB 'BAG IN BOX' OIL PRIZE DRAW 2025 - TERMS AND CONDITIONS

PROMOTIONAL KEY INFORMATION

The key information of the Promotion is set out in the table below. For full details of how the Promotion will operate, please refer to the full Promotion terms and conditions (the "Terms") below.

By entering into this Promotion, you agree to be bound by these Terms.

Promotion Name	Toyota Trade Parts Club 'Bag-in-Box' Oil Prize Draw (the "Promotion")
Promotor	Toyota (G.B.) Plc (registered under company number 00916634 at Great Burgh, Burgh Heath, Epsom, Surrey KT18 5UX) (the "Promoter")
Administrator	OEConnection Limited (registered under company number 02354459 at Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ).
Prize	<p>The Prize available to be won by x10 Winners is set out below: (1x) allocation of 5 Litres of Toyota Genuine Motor Oil 5W30 FE in our 'Bag-in-Box' container.</p> <p>For more details, refer to section 4 of the Promotion Terms.</p>
Entry Period	The Promotion will run from 12:00 on 1st December 2025 ("Opening Date") and closes on 23:59 on Friday 31st December 2025 ("Closing Date"). All entries to the Promotion received by the Promoter after the Closing Date will be automatically disqualified
Eligibility to Enter	<p>Entrants must be:</p> <ul style="list-style-type: none"> (a) an Independent Garage or Bodyshop as defined in clause 2 below; and (b) UK company including Northern Ireland; and (c) not be a member of the Toyota Trade Parts Club prior to the Opening Date of the Promotion. <p>For more details, refer to section 3 of the Promotion Terms.</p>
How to Enter	<p>If an eligible Independent Garage or a Bodyshop wants to enter the Promotion, they will need to sign up to the Toyota Trade Club. Toyota Trade Club application is subject to approval and approval must be granted to have a valid entry into the Promotion.</p> <p>To sign up to the Toyota Trade Club and enter the Promotion, complete the Toyota Trade Club Website application form (available here: https://www.toyotatradeparts.co.uk/home/join-our-trade-club/) and include the code 'CATMAG-OIL' in the promotional field.</p> <p>No purchase is necessary. There is no charge to enter the Promotion or to become a member of the Toyota Trade Part Club.</p>

1. The Promotion

- 1.1 The Promoter will be running a prize draw where eligible participants will have the opportunity to win one (1 x) allocation 5 Litres of Toyota Genuine Motor Oil 5W30 FE in our 'Bag-in-Box' container.
- 1.2 The Administrator shall be responsible for managing the Promotion.
- 1.3 The Administrator will select ten (10) Winners.

2. How to Enter

- 2.1 The Promotion will run from 12:00 on 1st December 2025 ("Opening Date") to 23:59 on Friday 31st December 2025 ("Closing Date") inclusive.
- 2.2 All entries received after the Closing Date are automatically disqualified.
- 2.3 To sign up to the Toyota Trade Club and enter the Promotion, complete the Toyota Trade Club Website application form (available here: <https://www.toyotatradeparts.co.uk/home/join-our-trade-club/>) and include the relevant code 'CATMAG-OIL', 'PARTSCENTRE-OIL' or 'TELESALES-OIL' in the promotional field.
- 2.4 An Independent Garage means a business that operates independently of any OEM and/or vehicle retail outlet or group, whose main business derives solely from vehicle repair and maintenance services included but not limited to MOT testing, vehicle servicing, maintenance and repairs.
- 2.5 A Bodyshop means a business whose activities derive solely or substantially from vehicle accident repair whether or not that business is independent or associated with an OEM, vehicle retailer or repairer and/or insurer.
- 2.6 It is the responsibility of the Participants to ensure that all information provided is accurate and complete.
- 2.7 No purchase necessary. There is no charge to participate.
- 2.8 By participating in this Promotion, you are agreeing to be bound by these terms and conditions.

3. Eligibility

- 3.1 To be eligible the participant must be:
 - (a) an Independent Garage or Bodyshop;
 - (b) UK company including Northern Ireland; and
 - (c) not be a member of the Toyota Trade Parts Club prior to the Opening Date of the Promotion.
- 3.2 Independent Garages and Bodyshops who want to become a member of the Toyota Trade Part Club can do so by completing the application form at: <https://www.toyotatradeparts.co.uk/home/join-our-trade-club/>.
- 3.3 Registration and acceptance for membership of the Toyota Trade Club is subject to review and approval. The approval decision shall be final, and no correspondence shall be entered into. Only approved applications will be entered into this Promotion.
- 3.4 In entering this Promotion, you confirm that your business is eligible to do so and eligible to claim the Prize you may win. The Administrator may require you to provide proof that you are eligible to enter this Promotion.
- 3.5 The Administrator will not accept entries that are:
 - (a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
 - (b) completed by third parties or in bulk;
 - (c) illegible, have been altered, reconstructed, forged or tampered with;
 - (d) incomplete;
 - (e) false, misleading, fraudulent, derogatory, offensive or otherwise contrary to the spirit in which the Promotion is conducted.

- 3.6 There is a limit of one entry to this Promotion per eligible business. Entries on behalf of another Independent Garage or Bodyshop will not be accepted, and joint or multiple submissions are not allowed. Entries submitted via any automated or similar systems will not be accepted.
- 3.7 The Promoter and Administrator reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of this Promotion.

4. The Prize

- 4.1 The Prize is one (x1) allocation of 5 Litres of Toyota Genuine Motor Oil 5W30 FE in our 'Bag-in-Box' container per Winner.
- 4.2 The Prize is subject to availability. The Promoter reserves the right to substitute the Prize with an alternative Prize of equal or higher value if it is necessary to do so. The Prize is not eligible for exchange.
- 4.3 There is no cash alternative. The Prize is not negotiable, transferable or exchangeable.

5. Winners

- 5.1 The Administrator will draw ten (10) winners of the Prize at random from all eligible entries between the Opening Date and Closing Date ("Winners").
- 5.2 The decision of the Administrator is final, and no correspondence or discussion will be entered into.
- 5.3 The Administrator will contact the Winners as soon as practicable after the week commencing 5th January 2026 using the email address provided on the application form to the Toyota Trade Parts Club to notify them that they are a Winner of the Prize. It is the responsibility of the participant to ensure they check their "junk" folder for this notification.
- 5.4 If the Administrator is unable to contact the Winners within four (4) days from the first attempt to contact the Winners, new Winners will be selected at random from all remaining eligible entries. This process will be repeated until the Prize is fulfilled.

6. Claiming the Prize

- 6.1 If you are the Winner of a Prize, the Administrator will make all reasonable efforts to contact you. You will have four (4) days from the first date of contact to claim the Prize. Instructions on how to claim the Prize will be set out in the notification e-mail received after the Winners are drawn. If you do not claim the Prize within 4 (four) days of the date you are contacted, the Administrator reserves the right to offer the Prize to the next eligible participant selected from the eligible entries.
- 6.2 The Prize will be delivered to the Winners by their local Trade Parts Centre. Please allow 30 days for delivery from the date you claim the Prize.
- 6.3 In circumstances where a replacement Winner(s) are selected in accordance with this condition 6.3, the Administrator shall advise within the notification e-mail the number of days for the replacement Winner(s) to claim the Prize.
- 6.4 The Promoter and Administrator does not accept any responsibility if you are not able to take up the Prize.
- 6.5 The Prize cannot be claimed by a third party on your behalf.

7. Publicity

- 7.1 The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation, the Promoter will send the business name of the Winner(s) and, if applicable, copies of their winning entries to anyone that requests this information and emails toyotacrm@tgb.toyota.co.uk or writes to Toyota (G.B.) PLC, Great Burgh, Burgh Heath, Epsom, Surrey KT18 5UX with a stamped address envelope within one month after the Closing Date of the Promotion.

- 7.2 By entering this Promotion, Winners agree that the Promoter may use their name, likeness, and/or entry details for promotional purposes in media and marketing materials, without additional compensation, unless prohibited by law. Winners may be asked to participate in reasonable publicity related to the Promotion.

8. Limitation of Liability

- 8.1 The Promoter will not accept:
- (a) responsibility for Promotion entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure (if applicable), equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
 - (b) transmission as proof of receipt of entry to the Promotion.
- 8.2 In so far as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the Winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter, its agents or distributors.
- 8.3 The Promoter will not be in breach of these Terms, nor be liable for any failure to comply with any of our obligations in connection with the Promotion, if such breach or failure is caused by an event outside of our reasonable control. Events outside of our reasonable control include, but are not limited to, third parties, acts of god, natural disasters, fire, flood or collapse of buildings, epidemic or pandemic, terrorist attack, war, preparation for war or armed conflict, imposition of sanctions, any law or action taken by a government or public authority, IT and data security incidents (such as malware or ransomware attacks, denial of service attacks or other types of cyber-attack), or interruption or failure of utility or telecommunications service. If we are unable to run the Winner selection process within the period specified due to an event outside of our reasonable control, we will run the Winner selection process once we are no longer inhibited by such an event.

9. General

- 9.1 If there is any reason to believe that there has been a breach of these Terms, the Promoter, at its sole discretion, reserves the right to exclude you from participating in the Promotion at any stage.
- 9.2 The Promotion may be varied, amended, extended or withdrawn at any time.
- 9.3 No third party can enforce these Terms.
- 9.4 These Terms are governed by English law and are subject to the exclusive jurisdiction of the English Courts.
- 9.5 The Promoter may transfer its rights and obligations under these Terms and the Promotion to any of our affiliated companies, or to any third party in connection with our business.

10. Complaints

- 10.1 The Promoter is committed to providing the best experience possible, but if you have a complaint in relation to this Promotion, please email us at toyota@tradeparts.oeconnection.com or write to us at Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ.